

2019 | 2020 ANNUAL REPORT

MISSION

to create hope and nourish lives through a powerful hunger relief network, while multiplying the generosity of a caring community.

VALUES

service
integrity
stewardship
respect
accountability
collaboration
diversity

VISION

inspiring and engaging our community to end hunger.



letter from the CEO



Dear Friends,

As we started fiscal year 2019-20, we had no idea what the magnitude of community need would grow to – almost overnight. In addition to having lives lost or put on hold, so many in Central Florida have also faced the loss of employment and economic security. Along with that comes food insecurity.

Thanks to the generosity of a caring community, our Food Bank has been able to rise to the challenge of the COVID-19 pandemic relief effort. We have been able to innovate and to literally double our output of food to families who find themselves without enough money for food.

You and thousands of others like you have made the difference in helping to make sure that help was available. For kids, seniors, families, veterans, and so many others. You made a powerful statement that “Lives put on hold should not equal inadequate nutrition in a country as rich in resources as ours.”

As we wrap up this most unusual fiscal year, we will remember those we’ve lost, but also the great courage of those who continue to endure. We will also remember the generosity of people who stepped up and filled plates with food. We have all learned so much from this challenging time. Let us continue working together to put hunger in the rearview mirror for Central Florida.

Thank you so much!

Dave Krepcho

Dave Krepcho | President/CEO



YOUR IMPACT

Volunteer Impact:

112,000 hours were donated
by 43,000 volunteers

Summer Meals:

115 feeding locations
674,834 meals

Mobile Food Drops:

365 drops
8,614,767 meals

Kids Snack Packs:

51,850 weekend food packs
108,020 meals

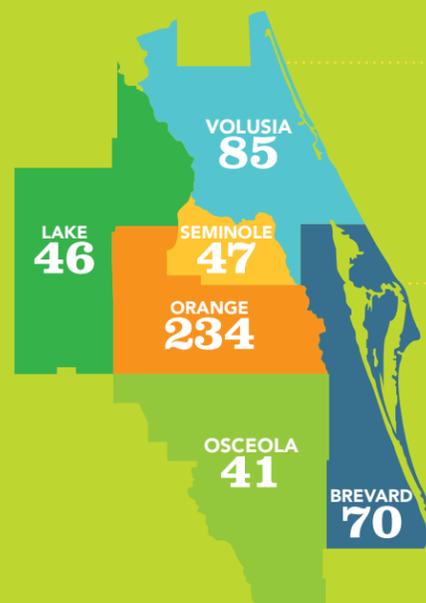
Kids Café:

29 after-school locations
215,077 meals

Benefits Connection:

3,567 applications processed
\$640,452 in benefits provided
Average monthly SNAP
(Supplemental Nutrition
Assistance Program) benefit
per household: \$179.55

FEEDING PARTNERS BY COUNTY



1 in 7 Central Floridians
are struggling with the reality of
hunger and food insecurity.

In fiscal year 2019/2020, Second Harvest
Food Bank provided **73 million**
meals to families, kids and seniors.



**“My fridge
was full of
fruits and
vegetables.”**

As a single mother caring for three kids and a niece, Shelby considers herself a whiz at managing the household budget. She frequents thrift stores when the kids need new clothes, matches coupons with grocery store flyers and finds recipes to use up leftovers so that nothing goes to waste.

“I don’t want people to think I don’t care or can’t care for my kids,” she explains. “Sometimes, all my good intentions just aren’t enough.”

2019 was a rough year for Shelby. She was hit with one health issue after another making it difficult to maintain steady employment at a call center. One day a local church held a food distribution near her mobile home community.

“If it weren’t for them showing up that day, I wouldn’t have had anything to eat,” Shelby recalls. “Instead my fridge was full of fruits and vegetables.”

Shelby found the consistent support she needed at the church pantry until her work schedule became more predictable. Supported by Second Harvest Food Bank of Central Florida, the pantry supplied Shelby with dry goods like cereal and rice, along with meat, bread and produce on a regular basis. “We didn’t miss a beat, thanks to you.”



SHELBY



COVID RELIEF

Photo courtesy of Paul Hennessey



MERARI



Accepting Help, Embracing Hope

When businesses started to close their doors due to the COVID-19 pandemic, Merari was furloughed from her theme park job. Her roommate was also furloughed. They pooled their savings to pay rent and then had to decide between making a car payment or paying a cell phone bill. Then, there was the matter of food.

She saw a Facebook post about a food distribution event and typed, "How do I check the list of locations or food pantries?" The answer was Second Harvest Food Bank's Food Finder tool. Merari was able to easily search an online database of emergency food pantries and found one near her home in Orlando.

Merari and her roommate were able to visit one of Second Harvest's feeding partners to receive boxes with pantry staples like beans, rice and cereal along with fresh foods like apples, carrots, potatoes, milk and eggs. There were days when the line of cars was long, she recalls. She waited almost two hours for groceries to be placed in the trunk of her car.

"When I was working, I had pride in myself," explains Merari. "I've learned to be humble and ask for help. It's hard to do that, but I'm grateful."

Thanks to you, Merari has the food she needs to be healthy and ready to return to work.



Photo courtesy of Paul Hennessey



INNOVATIONS & IMPACT

- Bring Hope Home: 4,443 deliveries | 76,068 meals**
- Fresh Produce at School Markets: 183,039 meals**
- COVID-19 Relief Boxes: 16,606 boxes | 200,981 meals**
- 7-day Breakfast & Lunch Boxes: 498,393 meals**
- Family Meal Boxes: 71,600 meals**

CULINARY TRAINING PROGRAM

SPOTLIGHT

Program Graduates:



Placement Rate:



For the first time in the program's history, graduates faced a difficult time finding employment during this fiscal year. Due to the COVID-19 pandemic, local hotels and restaurants were forced to shut down and were unable to hire graduates. In response, seven graduates were hired at Second Harvest Food Bank to help implement the Summer Food Service program and other disaster relief efforts.



LUZMARY

When Luzmary Gomez was 17, she found herself thousands of miles away from her hometown, extended family and friends. She fled the political unrest and violence in Venezuela with her mother and younger siblings for a chance at a better life.

Luzmary completed high school and worked at a local fast-food restaurant to help her mother pay rent. There was little left over in the budget each month for necessities. The idea of paying for culinary school was unthinkable but she was determined to overcome any obstacle to become a pastry chef.

Second Harvest Food Bank of Central Florida's Culinary Training Program offered Luzmary an opportunity to gain the experience she needed to pursue her dream at no cost. Over the course of 16 weeks, she worked diligently to learn

as much as she could about food safety, sanitation, knife skills and executing a variety of recipes, both sweet and savory. She also learned essential communication and teamwork skills.

"I'm very grateful to learn in a professional kitchen and have such a valuable experience," said Luzmary.

After graduation, Luzmary was hired by a local hotel as a pastry cook. She was furloughed at the onset of the pandemic and turned her passion into her own business, Luzy's Cakes. She earned a full-ride scholarship from the American Hotel and Lodging Educational Foundation to study baking and pastry at Valencia College. She continues to grow her business and focus on her schoolwork.

"Thank you so much for giving me this opportunity and showing me that dreams do come true."

HEALTH & HUNGER UPDATE

Second Harvest Food Bank is utilizing multiple pathways to help our neighbors in need identify and manage diet-related chronic diseases through our network of feeding partners.

- Nearly **40 feeding partners** make up the healthy pantry network, which provides healthier foods and nutrition education.
- Healthy food boxes and fresh produce distributed: **23,333 meals**
- More than **7,000 people** were engaged through nutrition demonstrations, trainings, classes and healthy food sampling led by a nutrition chef educator.

Where our food comes from:

● Retail/Wholesale	46.14%
● TEFAP	18.53%
● Produce	13.05%
● Manufacturers	12.90%
● Purchase	7.02%
● Prepared Food	1.42%
● Food Drive	.94%



Where our food goes:

● Emergency Pantries	68.67%
● Residential/Rehab Centers	13.32%
● Multi-Service Providers	6.73%
● Day Care/Youth Programs	6.00%
● Soup Kitchens	2.78%
● Senior Programs	1.32%
● Emergency Shelters	1.17%



2019 | 2020 FINANCIALS

How we use our resources:

● Program Services	97.64%
● Managerial/General	0.92%
● Fundraising	1.44%



SUPPORT AND REVENUE

Contributions and Grants	\$ 18,625,231
Fees/Grants from Government Agencies	\$ 7,133,722
Program Service Fees	\$ 3,398,738
Power Purchase Sales	\$ 3,470,294
Other Income	\$ 5,123,878
Donated Goods and Services	\$ 145,865,830
Total Support and Revenue	\$ 183,617,693

EXPENSES

Program Expenses	\$ 159,775,869
Management and General	\$ 1,498,695
Fundraising	\$ 2,360,602
Total Expenses	\$ 163,635,166

CHANGE IN NET ASSETS \$ 19,982,527

ASSETS

Cash and Cash Equivalents	\$ 12,568,226
Investments	\$ 1,888,896
Accounts and Contributions Receivable	\$ 5,545,107
Inventory	\$ 5,446,670
Prepaid Expenses and Other Assets	\$ 512,359
Property and Equipment, Net of Depreciation	\$ 14,100,212
Notes Receivable	\$ 0
Total Assets	\$ 40,061,470

LIABILITIES

Accounts Payable and Accrued Expenses	\$ 1,767,708
Notes Payable	\$ 143,649
Contingent Derivative Interest Rate Swap	\$ 0
Total Liabilities	\$ 1,911,357

NET ASSETS

Unrestricted Net Assets	\$ 31,276,716
Temporarily Restricted Net Assets	\$ 6,873,397
Accumulated Other Comprehensive Income	\$ 0
Total Net Assets	\$ 38,150,113
Total Liabilities and Net Assets	\$ 40,061,470



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Mary Beth Morgan
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THANK YOU

You did it, Central Florida. Through your generous gifts of time, food, funds and advocacy, our neighbors facing unprecedented challenges were met with unprecedented hope during fiscal year 2019-20. Your actions continue to put food on the table for unemployed workers and their families, kids learning from home and isolated seniors. The path toward financial stability may be longer than we'd like it to be, but it is definitely brighter **thanks to you!**





MORGAN & MORGAN P.A. HUNGER RELIEF CENTER

411 Mercy Drive | Orlando, FL 32805 | 407.295.1066

MERCY KITCHEN

3702 Mercy Star Court | Building 3, Suite 130 | Orlando, FL 32808 | 407.295.1002

BREVARD BRANCH

6928A Vickie Circle | West Melbourne, FL 32904 | 321.733.1600

VOLUSIA BRANCH

320 North Street | Daytona Beach, FL 32114 | 386.257.4499



www.FeedHopeNow.org

   @FeedHopeNow